



Outcomes, Value and Impact: Metrics for Library Success

Framing and
Defining Metrics







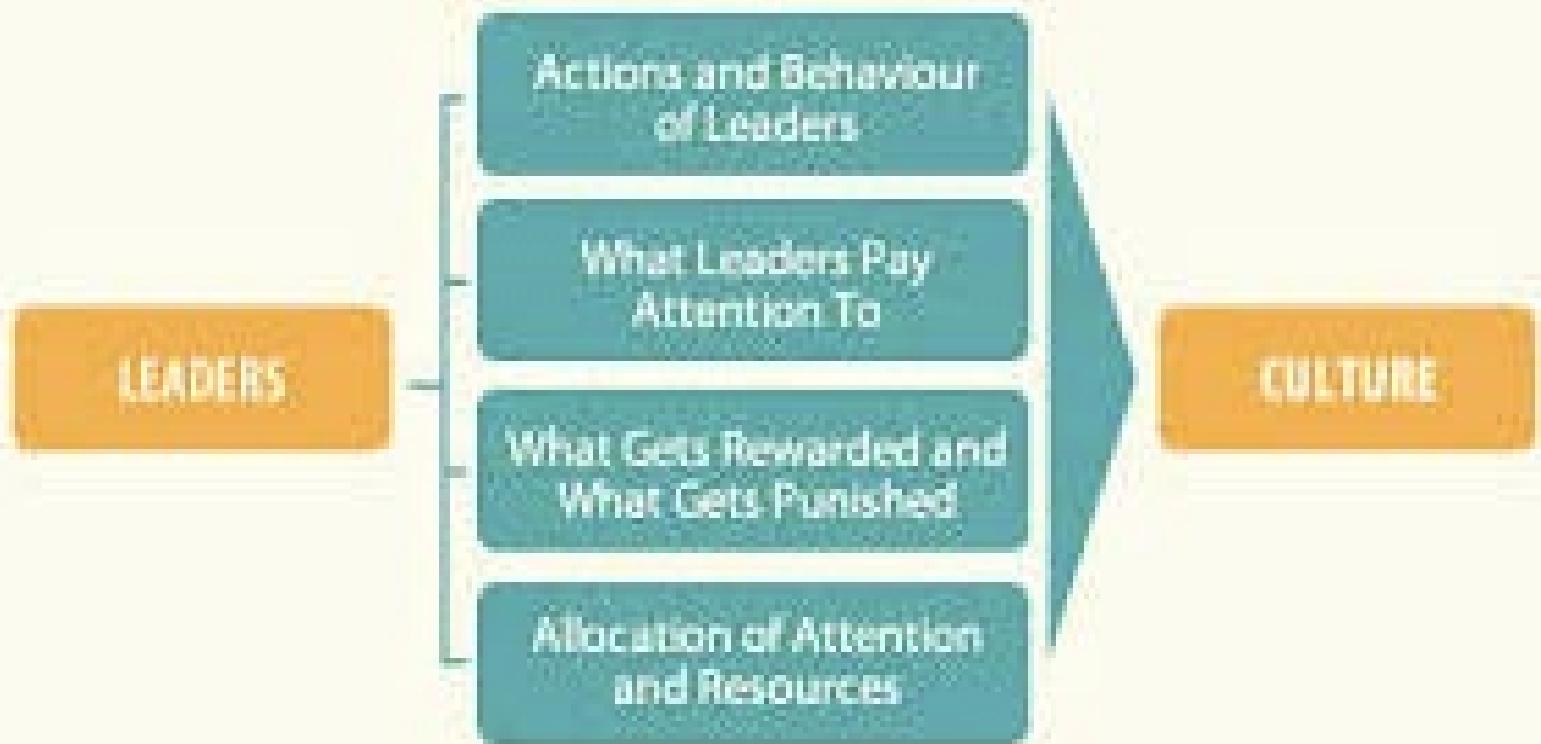
opinion

tells an attitude or
judgement, cannot be
proven true or false.



OPINION

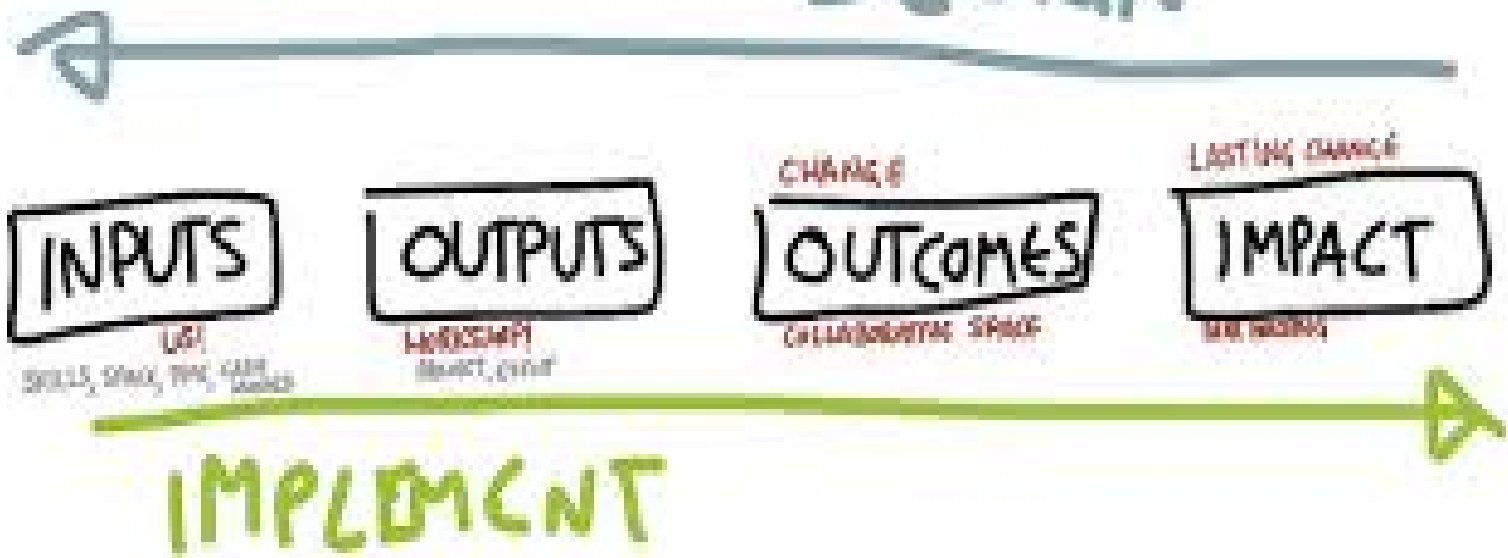
HOW CULTURE IS CREATED

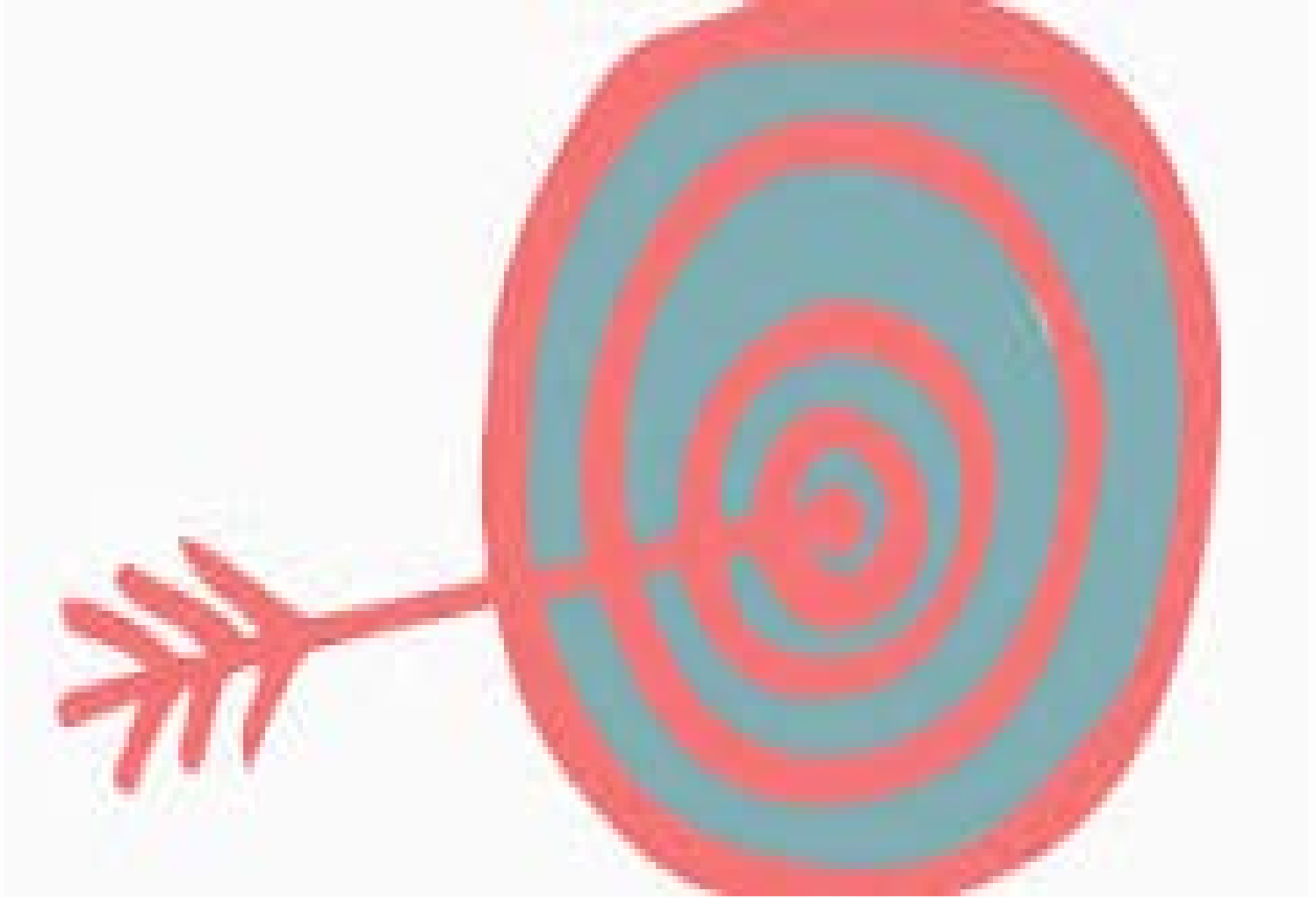




CODESIGN METHODS

DESIGN









To begin, begin.

-William Wordsworth